

ACCIDENT

WHAT TO DO?

1

KEEP CALM - INFORM WINDWARD

- First and foremost: Safeguarding life
- In an emergency, also inform the fire brigade
- Do what is necessary to keep the damage low
- 24/7 claims service: +49 (0) 40 - 33 44 376 0
- claims@windward-insurance.com

2

DOCUMENT THE ACCIDENT AND NOTE THE FOLLOWING

- Date, time, place
- Course of the accident
- Names and contact details of all those involved in the accident
- Names and contact details of all witnesses
- You can also use our claims form

3

TAKING PHOTOS

- Own damage
- External damage
- Secure evidence

4

DEALING WITH WATER POLICE

- Do not make any statements about the course of the accident
This can be done in writing at a later date
- Provide only necessary information about your person

5

DEALING WITH COUNTERPARTY

- No discussion of how the accident happened or the question of guilt
- Do not admit guilt
- Do not sign anything without consulting us

6

DEALING WITH SALVAGE COMPANIES

- Do not sign anything without consulting us
or our appointed claims expert